

## Internet Merchant Requirements

### Card Processing – Annexure A

#### Terms and Conditions

1. **Description of Organisation.** Southpoint Church is a religious organisation registered as a non-profit.
2. **Export Restriction.** The offering on this website is available to South African clients only.
3. **Refunds Policy.** All donations are gifts given voluntary to Southpoint Church; as such Southpoint Church policy is not to refund a donation. Donors with exceptional circumstances may contact [Office@southpointchurch.co.za](mailto:Office@southpointchurch.co.za), to request a refund.
4. **Customer Privacy Policy.** Southpoint Church shall take all reasonable steps to protect the personal information of users. For the purpose of this clause “personal information” shall be defined as detailed in the Promotion of Access to information Act 2 of 2000(PAIA). The PAIA may be downloaded from [http://www.ppolicy.org.sa/attachment.php?aa\\_id=3569](http://www.ppolicy.org.sa/attachment.php?aa_id=3569)
5. **Payments Options Accepted.** Payment may be made via Visa and Master Card.
6. **Card Acquiring and Security.** Card transactions will be acquired for Southpoint Church via PayGate (Pty) Ltd who are the approved payment gateway for all South African Acquiring Banks. PayGate uses the strictest form of encryption, namely Secure Socket Layer 3 (SSL3) and no card details are stored on the website. Users may go to [www.paygate.co.za](http://www.paygate.co.za) to view their security certificate and security policy.
7. **Customer Details Separate from Card Details.** Customer details will be stored by Southpoint Church separately from card details which are entered by the client on PayGate’s secure site. For more details on PayGate refer to [www.paygate.co.za](http://www.paygate.co.za)
8. **Merchant Outlet Country and Transaction Currency.** The merchant outlet country at the time of presenting payment options to the cardholder is South Africa. Transaction currency is South African Rand (ZAR).
9. **Responsibility.** Southpoint Church takes responsibility for all aspects relating to the transactions on this website, customer service, and support, and dispute resolution.
10. **Country of Domicile.** The website is governed by the laws of South Africa and Southpoint Church chooses as its domicilium citandi et executandi for all purposes under this agreement, whether in respect of court process, notice or other documents or communication of whatsoever nature.
11. **Variation.** Southpoint Church may, in its sole discretion, change this agreement or any part thereof at any time without notice.
12. **Company Information.** This website is run by Southpoint Church (association not for gain) based in South Africa trading as Southpoint Church, and with registration number NPO 87-271
13. **Southpoint Church Contact Details.** 3 Lonsdale Building, Gardener Way, Pinelands, Cape Town. 7405

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